

IHSA FOOTBALL STATE CHAMPIONSHIPS

HOSTED BY ILLINOIS STATE UNIVERSITY

FAQs



FREQUENTLY ASKED QUESTIONS

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PARKING

Where is ADA parking?

Illinois State University is committed to its role in the provision of equal opportunity and access in employment and education for persons with disabilities. The university provides reasonable accommodations to otherwise qualified faculty and staff who are disabled or become disabled and need assistance performing the essential functions of their positions.

ADA parking is available in lots G-73 and G-64 for the 2024 IHSA Football State Championships.

Where is general fan parking?

General fan parking is available in lots G-64, F-64, G-53, U-91, and the University Street Parking Garage. NO TAILGATES are allowed in these lots.

Where is RV parking?

RV parking is available in lot G-81. A parking attendant will be on-site to assist with entry and parking to accommodate several RVs and large buses. Non-alcohol tailgating is allowed in this lot.

Where are the designated tailgating lots?

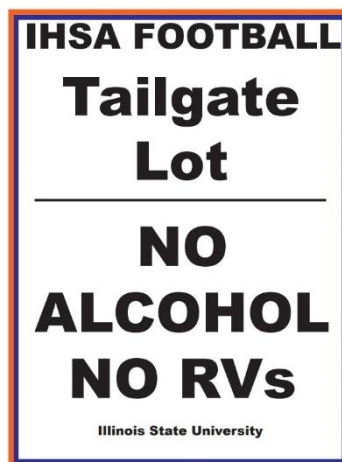
Non-alcohol tailgates are ONLY permitted in lots G-82, S-81, and G-81 (RV lot). Tailgate activities taking place in other parking lots will be asked to pack their things and enter the facility. Failure to comply with these rules will result in removal from the parking lot by ISU PD.

Is there a parking map?

To see the 2024 IHSA Football State Championship parking map click [here](#).

How do I know if I'm in the right parking lot?

Each parking lot will have signs at the entrance to ensure fans are going to the right place. The signs will designate the purpose of the lot – general event parking, tailgate lot, or RV lot. Examples of the signs can be found below.



TAILGATING

Where are the designated tailgating lots?

Non-alcohol tailgates are ONLY permitted in lots G-82, S-81, and G-81 (RV lot). Tailgate activities taking place in other parking lots will be asked to pack their things and enter the facility. Failure to comply to these rules will result in removal from the parking lot by ISU PD.

Can I have alcohol in the tailgating lots?

In compliance with IHSA policies, absolutely NO ALCOHOL is allowed in any Illinois State parking lot during the 2024 IHSA Football Championships.

Under no circumstances shall persons under 21 years of age be served, sold, or have possession of alcoholic beverages in the tailgate areas. Violation of these statutes may result in arrest.

All tailgate lots will open and close in accordance with [Illinois State University Tailgating Policies](#).

What is allowed in the tailgating lots?

Food, non-alcoholic drinks, and yard games are allowed in the designated tailgating lots.

MAP LOCATED ON PAGE 9

STADIUM POLICIES

Can I bring my pet?

Animals are not permitted in University owned or leased buildings except for the following exceptions:

- Animals associated with entertainment productions or promotional events are permitted in university-owned or leased buildings only if the animals are under the direct control of their trainer or an individual connected with the event.
- Animals are permitted in university-owned or leased buildings when they are engaged in safety or security work that has been authorized by University officials.
- Service animals are permitted in University owned or leased facilities in accordance with the State of Illinois legislation. Illinois State University uses the definition outlined by the Americans with Disabilities Act which states that service animals include any dog that is individually trained to do work or perform tasks for people with disabilities. The work or task a dog has been trained to provide must be directly related to the person's disability. Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties. **Animals whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.**

[Illinois State University Service Animal Policy and Procedures](#)

Is alcohol allowed or sold?

In accordance with IHSA policies, no alcoholic beverages will be permitted to be brought in the stadium. No alcoholic beverages will be sold or served.

Any fan who appears intoxicated will not be granted access to Hancock Stadium. In addition, any fan who appears intoxicated or is in possession of alcohol will be escorted out of the stadium. Any outside alcohol discovered within the stadium will be confiscated. Illinois State Athletics reserves the right to search any fan for alcoholic beverages.

Is smoking/tobacco use allowed?

The use of tobacco on property controlled by Illinois State University is restricted by the laws of the State of Illinois and the policies of the University. Smoking is prohibited on all campus property, including buildings, grounds, and parking lots. This includes Hancock Stadium, Horton Field House, and all surrounding tailgate lots. There will be no designated smoking areas at any Illinois State Athletic event. Smokeless cigarettes and E-Cigs are also prohibited.

Photography & Videotaping

Flash photography is permitted at the IHSA Football State Championships. However, all videography requests must be approved by the IHSA.

Can I re-enter the stadium with my original ticket?

Patrons are **not allowed** to leave the stadium and re-enter with a previously scanned ticket. Any fan who exits the facility and would like to come back in must purchase another ticket.

Can I get on the field?

Only participants with IHSA or ISU credentials will be granted access to the field. Entering the field without proper credentials is trespassing and will be handled accordingly by ISU PD.

What is the code of conduct for fans at Hancock Stadium?

Proper behavior is expected of all fans in attendance at Illinois State University athletic events. Inconsiderate or illegal behavior will not be tolerated and will be dealt with in a lawful manner and may result in ejection from the stadium and/or revocation of ticket privileges. Please be courteous and respectful to fellow fans with your actions and maintain good sportsmanship to all teams and game officials. Individuals who fail to do so, will be dismissed from athletic events.

BAG SEARCH AND PROHIBITED ITEMS

Will my bag be searched?

All bags will be inspected prior to your entry to Hancock Stadium. All items prohibited in Hancock Stadium will be confiscated at this time and not stored for pickup. Please have all bags ready for inspection upon your arrival at the gate to ensure timeliness. See Prohibited Items for all items not allowed in Hancock Stadium.

Diaper bags (with child) and medical bags will be permitted after inspection by security personnel at Gate 10 of Hancock Stadium.

Will clear bag policy be enforced?

NO, the clear bag policy will not be enforced for IHSA State Championships. However, all bags will be searched, and no backpacks are allowed.

What items are prohibited in Hancock Stadium?

- Alcohol
- Backpacks (all bags subject to search)
- Non-clear containers (bottles, containers)
- Folding chairs or any type of portable seating
- Food and beverage
- Noisemakers and irritants of any type (laser pointers, horns, whistles, confetti, etc.)
- Pets (with the exception of service animals)
- Strollers
- Weapons of any kind
- Portable heaters

All items carried into the stadium are subject to search upon arrival by our event staff. Any items not allowed into the stadium will be confiscated and will not be stored for pickup. Personal radios, cameras, and service animals are allowed inside Hancock Stadium. Please be courteous when using a personal radio.

What items are allowed?

- 1 unopened clear water bottle per person
- Blankets
- Hand and feet warmers
- Seat cushions
- Purses

THE FOLLOWING ARE PROHIBITED IN HANCOCK STADIUM

- ALCOHOL
- BACKPACKS (ALL BAGS SUBJECT TO SEARCH)
- NON-CLEAR CONTAINERS (BOTTLES, CONTAINERS)
- FOLDING CHAIRS OR ANY TYPE OF PORTABLE SEATING
- FOOD & BEVERAGE
- NOISEMAKERS AND IRRITANTS OF ANY TYPE (LASER POINTERS, HORNS, WHISTLES, ETC.)
- PETS (WITH THE EXCEPTION OF SERVICE ANIMALS)
- STROLLERS
- WEAPONS OF ANY KIND

IHSA EVENTS ONLY

TICKET INFORMATION

How do I purchase tickets for the 2024 IHSA Football State Championships?

Tickets for the 2024 IHSA Football State Championships can be purchased online through <http://GoRedbirds.com>, by calling Illinois State Athletics Ticket Office at 309-438-8000, or at the ticket office on game day.

All ticket holders must abide by Illinois State University policies. **ISU reserves the right to ask any ticket holder to exit the stadium if asked to do so by event personnel.** Illinois State Athletics is not responsible for lost or stolen tickets.

How do I purchase tickets for the 2024 IHSA Football State Championships online?

To order tickets for the 2024 IHSA Football State Championships online, go to <http://GoRedbirds.com>. Select the ticket tab on the home page and choose "Buy Tickets". Under Illinois State Events find IHSA Football State Championships. Select "Buy Now" for the session you would like to attend, choose your number of tickets, and checkout. A mobile ticket will be sent to your email.

Online ticket sales will go live 2 weeks before the championship on Friday, November 15th.

Can I purchase tickets for the 2024 IHSA Football State Championships by calling the Illinois State Athletics Ticket Office?

To order tickets for the 2024 IHSA Football State Championships over the phone, call the Illinois State Athletics Ticket Office at 309-438-8000. Illinois State Athletics Ticket Office is open from 9:00 am-5:00 pm Monday-Friday. The CEFCU Arena Ticket Office will be closed on game days.

Where do I go to purchase tickets for the 2024 IHSA Football State Championships in person?

Hancock Stadium game day ticket office locations are at Gate 1 and Gate 4 on the west side, and in the main ticket office on the east side at Gate 8. All offices will open at 8:00 am on Friday and Saturday for the IHSA Football State Championships. Walk-up sales will be available.

I was told to pick up my ticket/credential at will call. Where do I go?

All Will-Call tickets and credentials will be available for pickup at the Hancock East Ticket office.

FACILITY INFORMATION

Where are the games played?

All IHSA Football State Championship games are played at [Hancock Stadium](#).

The stadium address is 211 North Main Street Normal, Illinois 61790.

How do I get to Hancock Stadium?

Hancock Stadium is on the northwest corner of College Ave. and Main St., two miles south of exit 165.

From I-55, take exit 165, U.S. 51-South Main St., south to College Ave. From I-39, exit at I-55 East, and the first exit is 165. From I-74, follow I-55 North to exit 165. From the airport, turn left on Empire (Rt. 9) for approximately two miles, right on Veteran's Parkway for approximately four miles, and left on College Ave., for approximately six miles. The address is 235 N Main St. Normal, IL 61761.

Where are concession stands located?

Sodexo Concession stands can be found along the east and west side concourses of Hancock Stadium. Papa Johns is located on the east side concourse.

Where are restrooms located?

Men's and women's restrooms can be found on the east and west concourses of Hancock Stadium. Portable restrooms can be found in the tailgate lots surrounding Hancock Stadium.

Where are baby changing stations located?

Baby changing stations are located in both men's and women's restrooms on the third floor (Aaron Leetch Club and Suites) in addition to men's, women's, and family restrooms on the east concourse.

Breastfeeding privacy areas are available in the First Aid offices located on the East and West concourses.

Where is First Aid located?

EMTs will be on-site for all home football games. The First Aid offices are located on the east and west concourses. If you or someone around you needs medical assistance, alert the nearest usher or event staff member.

Where is Lost and Found located?

All lost and found items can be found in the First Aid offices located on the east and west concourses of Hancock Stadium. After game day, all items of value will be relocated to 150 CEFCU Arena. Call 309-438-2000 to retrieve any items.

Where is an ATM located?

Hancock Stadium has one ATM on the West concourse by the First Aid office.

Who do I call if I have questions?

Athletics Ticket Office: 309-438-8000

Athletics Administration: 309-438-2000

Weisbecker Scholarship Fund: 309-438-3803

Illinois State University Police: 309-438-8631

Hancock Stadium Event Rentals: 309-438-0080

Is there a map of the facility?

To see the Hancock Stadium map that includes the locations of seating sections, restrooms, FirstAid, concessions, and more click [here](#).

SEATING SECTIONS

How do I know where to sit?

Home Team: Sections 101-107

Home Team Band: Section 108

Visiting Team: Sections 121-125

Visiting Team Band: 126

What should I do if my team's game hasn't started yet?

If the game before yours is still going on, please sit at the top of your designated seating section to allow the current team's fans to finish watching their game and exit the stadium safely. Following the trophy ceremony, there will be a 20-minute warmup period before the next game begins, so you will have plenty of time to fill into the bottom rows of your section before your game begins.

HANGOUT IN HORTON

Is there anywhere our team fans can meet pre-game?

Hangout in Horton will take place in Horton Field House. There will be four areas designated for teams currently playing and those playing in the next game. Tables, chairs, and outlets will be available for an indoor, non-alcoholic tailgate area. There will be a video wall live streaming the state championships, free popcorn and hot chocolate courtesy of the Bloomington-Normal Convention and Visitors Bureau, and access to officially licensed IHSA State Championship gear sold by Minerva.

How long can our fans and team stay in Hangout in Horton?

Hangout in Horton will be available for teams and fans up to 60 minutes following the conclusion of their game.

PROGRAMS AND MERCHANDISE

Where do I get a program?

All game programs for the 2024 IHSA Football State Championships will be DIGITAL.

Where can I purchase IHSA Football State Championship gear?

Minerva is the official supplier of IHSA Football State Championship gear. They will have items available for sale in the Hangout in Horton area, on the West side concourse behind sections 122 and 123, and in a merchandise trailer on the East side concourse.

PARKING MAP



IHSA Fan Parking

- G-64
- F-64
- G-53
- G-81
- U-91
- University St. Parking Garage

ADA Parking

- G-73
- G-64

Tailgate Lots

- G-82
- S-81

Reserved Parking – NO FANS

- G-73
- F-62

Do you have questions about parking?

Office of Parking and Transportation: (309) 438-8391

University Police: (309) 438-8631

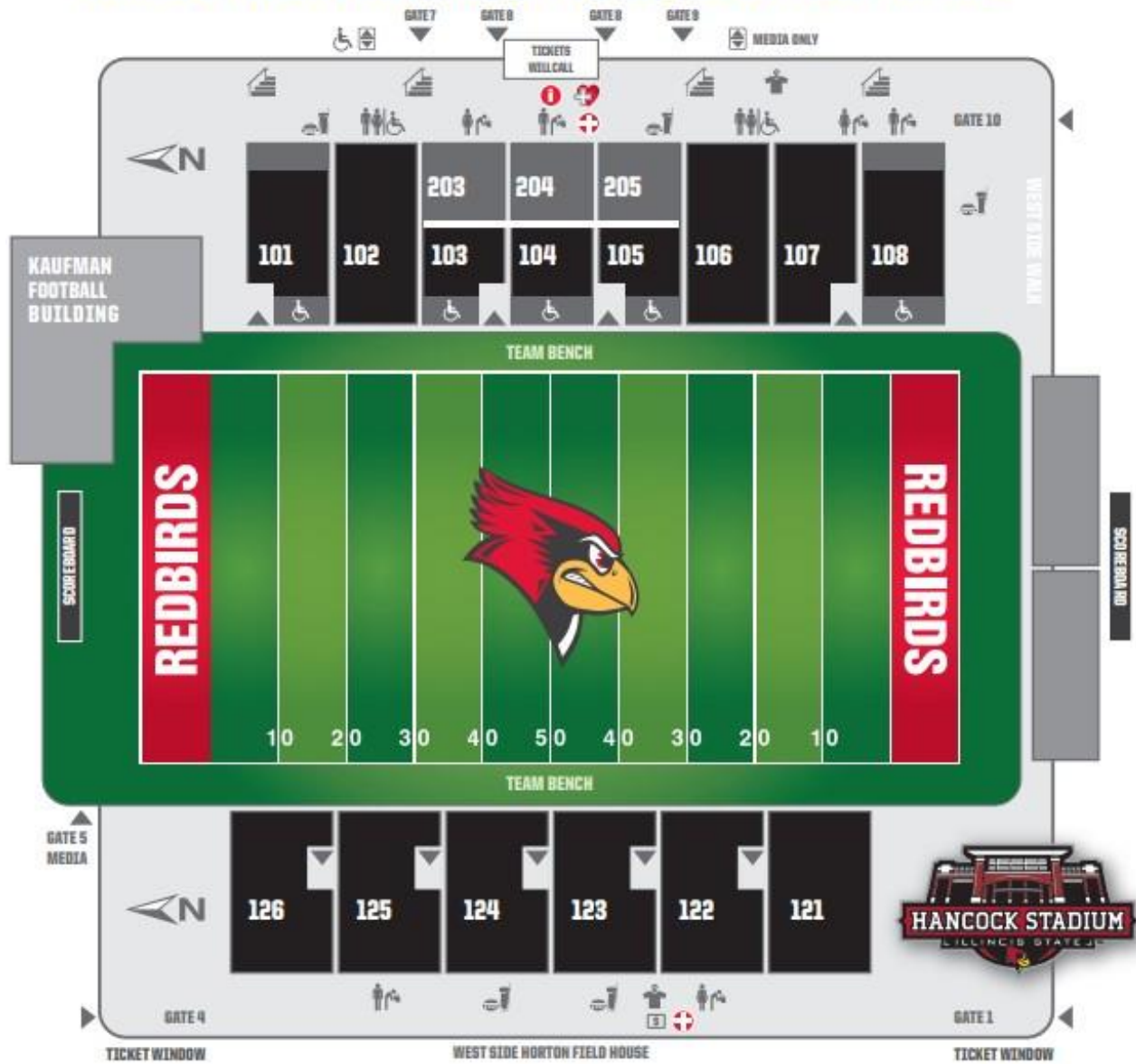
Recorded Information: (309) 438-PARK

www.parking.ilstu.edu

www.redbirdride.ilstu.edu

HANCOCK STADIUM MAP

HOME OF IHSA FOOTBALL STATE CHAMPIONSHIP GAMES



- LEGEND**
- INFORMATION/GUEST SERVICES
 - ALL GENDER/FAMILY RESTROOM
 - WOMEN'S RESTROOM/FOUNTAIN
 - MEN'S RESTROOM/FOUNTAIN
 - SPECIAL NEEDS
 - FIRST AID
 - AED LOCATION
 - CONCESSIONS
 - ELEVATOR
 - STAIRS
 - ATM

- EAST SIDE**
- TICKET OFFICE**
 - PUBLIC TICKET SALES
 - WILL CALL
 - MEDIA
 - GATE 7** CLUB/SUITE ENTRANCE
 - GATE 8** MAIN ENTRANCE
 - GATE 9** MEDIA PRESS-BOX ELEVATOR ENTRANCE

- WEST SIDE**
- GATE 1** PUBLIC TICKET SALES
 - GATE 4** PUBLIC TICKET SALES
 - GATE 5** PUBLIC TICKET SALES
 - MEDIA ON-FIELD ENTRANCE**

FOR MORE INFORMATION, PLEASE VISIT: WWW.IHSA.ORG/SPORTS-ACTIVITIES/FOOTBALL